Osama F Al Kurdi, Ph.D., CEM

US National

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ResearchGate Profile, **Google Scholar Profile**

Certified and established authority in Emergency, Crisis, Risk and Continuity Management with solid industry experience and teaching portfolio. I am interested in developing a career which combine teaching, applied research and community outreach, while maintaining my interest in engagement with emergency, disaster and the wider organizational resilience practice field.

EDUCATION

Post Graduate Certificate, Emergency Management and Homeland Security 2020
Florida State University, College of Social Science and Public Policy
Tallahassee, Fl, USA

PhD, Management Studies-Research 2018
Brunel University Business School, London, United Kingdom. AACSB Accredited
Thesis: Knowledge Management in the context of Higher Education
Supervisor's Name: Dr. Ramzi Haddedh
Research Group: Information Management

Master of Science, Information Systems, Business Technologies 2001
George Washington University, School of Business and Public Management,
Washington, DC, USA. AACSB Accredited

Bachelor of Science, Management 1997
Florida International University, Miami, FL, USA. AACSB Accredited

TEACHING AND TRAINING EXPERIENCE

Senior Lecturer- IEM & BCM Rabdan Academy 07/2014-06/2017
Abu Dhabi, UAE
Department of Integrated Emergency Management

Senior lecturer for on campus undergraduate courses in Integrated Emergency Management & Business Continuity program

- Lead faculty for emergency and disaster management, strategic risk management and information systems for crisis management.
- Developed the following courses: strategic risk management, foundation of emergency management, crisis communication, leadership in emergency management, information systems for crisis management, project management for emergency managers.
- Completed program curriculum reviews and benchmarking with international emergency management program.
- Developed and delivered professional training program for government sector expanding the college training outreach program.
- **Institutional Service:** Curriculum and Program Review Committee**,** Vocational Training Outreach Committee**,** Risk Management Committee**.**

Adjunct Faculty-Business Solutions Higher Colleges of Technology (HCT) 1/2011 – 06/2014
Abu Dhabi, UAE
Department of Information Science

Adjunct faculty in the department of information science

- Developed and delivered the foundation courses: information systems in organization and society, web technologies, Principles of Information Assurance, Security and Privacy

- Well versed in Blackboard learning management system

Adjunct Faculty- Business and Quality Management Hamadan Bin Mohamed Smart University Dubai, UAE 1/2011- 12/2013

Department of Business and Quality Management

Adjunct faculty in the department of business and quality management

- Developed and delivered the following foundation courses: introduction to management, introduction to Information Technology, Introduction to technology for business.
- Well versed in Moodle and Blackboard learning management system.

Graduate Teaching Assistant George Washington University Washington DC, USA 1/2000-1/2002

Department of Business and Public Management

- Develop teaching materials such as syllabi, visual aids, answer keys, supplementary notes, and course websites.
- Delivered undergraduate level courses including intro to information technology, information technology project management, emerging technologies.
- Provided assistance to faculty members or staff with laboratory and field research.

Graduate Research Fellow National Defense University Washington DC, USA 4/2000-9/2001

Institute of National Strategic Studies

- Nominated by George Washington University to the prestigious research fellowship program at the Institute of National Strategic Studies and NDU.
- Team member of several federal research projects such as interagency coordination program, web-based war gaming exercises using variety of application development tools , virtual reality and artificial intelligence projects

COLLEGE-LEVEL COURSES TAUGHT

COURSE	LEVEL	#TIMES TAUGHT
Foundations of Emergency Management	Undergraduate	3
Introduction to Information Technology and Business	Undergraduate	2
Introduction to Management	Undergraduate	2
Project Management	Undergraduate	2
Introduction to HR Management	Undergraduate	2
Leadership for Emergency Managers	Undergraduate	1
Introduction to Strategic Planning	Undergraduate	1
Introduction to Risk Management	Undergraduate	3
Strategic Risk Management	Undergraduate	2
Introduction to Business Continuity Management	Undergraduate	3
Organizational Behaviour	Undergraduate	1
Introduction to Management Information System	Undergraduate	2

TRAINING AND WORKSHOPS DELEVERED

TRAINING/WORKSHOP	ORANIZATIONS
Business Impact Analysis	➢ Rabdan Academy ➢ Abu Dhabi Executive Council ➢ Abu Dhabi Economic Council ➢ Abu Dhabi Company for Onshore Oil Operation (ADCO)
Introduction to Business Continuity	➢ Abu Dhabi Executive Council ➢ Abu Dhabi government departments ➢ Rabdan Academy ➢ ADCO
Developing Emergency Response Plans	➢ Abu Dhabi Police ➢ Abu Dhabi Civil Defense
Critical Thinking	➢ Rabdan Academy
Business Continuity for Senior Management	➢ Abu Dhabi Executive Council
Emergency Management for Senior Management	➢ Abu Dhabi Executive Council ➢ Qatar Petroleum
Education Planning	➢ Rabdan Academy ➢ Hamdan Bin Mohamed Smart University
Community Emergency Response	➢ Qatar Petroleum ➢ George Washington University

RELEVENT INDUSTRIAL EXPERIENCE

Emergency and Community Resilience Coordinator — Qatar Petroleum, Doha, Qatar — 07/2017-Present

Provide department wide leadership and support in all areas of emergency preparedness and business continuity focusing on all hazards approach and comprehensive emergency management. Liaison officer with national emergency management agencies. Sample achievements included:

- Initiated and developed more than 30 plants and asset risk-based emergency response plans.
- Designed a state-of-the-art primary and secondary Emergency Command Center (ECC) and Emergency Communication Center (ECC).
- Developed training material imbedding Incident Command System (ICS) for Emergency Response Teams (ERTs), Incident Management Teams (IMTs) and Crisis Management Team (CMTs)
- Developed comprehensive community protection plan and educational program.
- Developed functional and business requirements for integrated emergency management system software.
- Implement operation excellence initiatives for emergency and crisis management.
- Developed comprehensive emergency exercise guideline addressing all phases of exercise management.

Risk and Emergency Preparedness Specialist — Department of Transport, Abu Dhabi, UAE — 7/2009- 6/2014

Providing department wide support in risk management system development, emergency preparedness programs. Focus on integrated risk, safety and emergency management systems. Sample achievements included:

- Led the project of developing AD emirate transport resilience strategy with emphasis on culture enhancement for the next 5 years (project completed, 2013).
- Represented the department as Subject Matter Expert (SME) during the development of National Crisis and Business Continuity Framework.
- Developed all hazards organizational emergency response plans.
- Act as the liaison officer under national Incident Command System with external agencies.

- Led the project to develop comprehensive GIS based emergency management & analysis system (project completed and live, 2012).
- Led the project to develop all hazards emergency preparedness framework (project completed).

Corporate HSSE Advisor-Emergency Preparedness | Abu Dhabi Company for Onshore Oil Operation, Abu Dhabi, UAE | 2002-2009

Provided company-wide support and direction in emergency preparedness and response, Managed multimillion dollars projects. Liaison officer with national emergency management for the energy sector. Sample responsibilities include:

- Responsible for developing, updating and rollout of corporate crisis management and emergency response philosophy and supporting procedures/plans.
- Ensure alignment of emergency response philosophies and procedures between corporate and national level emergency management authority.
- Developed and delivered emergency response and crisis management training packages to ensure the level of readiness of response in line with Incident Command System (ICS) philosophy.
- Responsible for designing, directing and maintaining emergency response facilities including ECC's (Emergency Command Centers) and CMC's (Crisis Management Centers).
- Maintains the Automatic Emergency Notification and Callout System.
- Developed various web-based and e-learning courses for Incident Management Teams (IMTs) and Emergency Response Teams (ERTs).

Emergency and Business Continuity Coordinator | George Washington University, DC, USA | 1998-2001

Provided support for university management in areas of emergency and business continuity planning. Sample projects include:

- Developed policies, procedures, and plans that achieved compliance with public safety laws and un-funded mandates in planning, security audits, and emergency notification
- Coordinated Incident Action Planning for mass gatherings, including visits from dignitaries
- Coordinated on campus disaster relief and evaluation with partner agencies
- Developed emergency and crisis communication flow chart

Technical Risk Analyst (Technology & Innovation) | United Airlines, Washington DC, USA | 1996-1998

Provided support for organizational management in areas of technology risks, security and disaster recovery Sample projects include:

- Key member of the project team to develop corporate policies for IT emergency response and disaster recovery.
- Key member of the project team to Develop corporate IT security awareness programs.
- Key member of emergency response team.

PROFESSONAL CERTIFICATIONS AND MEMBERSHIPS

Certified Emergency Manager, CEM	2020- Present
Certified Business Continuity Institute,- CBCI	2016-Present
Associate Member, Business Continuity Institute (BCI)	2015-Present
International Associations of Emergency Managers Member (IAEM)	2014-Present

PUBLICATIONS

Journal Articles

1. Al Kurdi, O. F. El-Haddadeh, R. Eldabi, T, (2019). The role of organisation climate and leadership in managing knowledge sharing among academics in HEIs. International Journal of Information Management (2* ABS/A* ABDC)
2. Al Kurdi, O, Sawalha, N. (2019). Online communication research communication platforms for knowledge sharing; evidence from academia. Manuscript submitted for publication.
3. Al Kurdi, O. F. (2019). Critical Review of Emergency and Disaster Management in the Arab World. Manuscript submitted for publication.
4. Al Kurdi, O.F. (2019). The Role of Academia in Preparing the Next General Emergency and Business Continuity Leaders. Manuscript submitted for publication
5. Al Kurdi, O. F. El-Haddadeh, R. Eldabi, T. (2018). knowledge-sharing in Higher Education Institutions: A Critical Literature Review. The Journal of Enterprise Information Management (2*ABS/B *ABDC).

Academic Conferences

1. Sawalha, N. Ouakouak, M. Al Kurdi, O F. (2019). 'knowledge sharing, knowledge utilization and customer-oriented behavior among front-line hospitality employees in the GCC countries'. 50th Annual Conference of the Decision Sciences Institute, New Orleans, LA, USA.
2. Al Kurdi, O. Ghoneim, A, Al Roubai, A (2015). Understanding Determinants Impacting Knowledge Sharing Culture among Faculty Members in Higher Education Institutions. Doctoral Symposium, 2015. Brunel University, Manama, Bahrain.
3. Al Kurdi, O. F. Ghoneim, A, Al Roubai, A (2014). knowledge-sharing in higher academic institutions: literature review. European, Mediterranean, and Middle Eastern Conference on Information System (EMCIS, 2014), Doha, Qatar.
4. Al Kurdi, O. F. (2015). The role of academic institutions in preparing the next generation of Business Continuity and Emergency Management professionals, 2015. Business Continuity Management for Utilities Middle East Conference, Abu Dhabi, UAE, 2015

Industry Presentations and Conferences

1. Data driven approach to improve traffic safety. The global road safety forum organized by International Road Federation, hosted by Abu Dhabi Municipality, Abu Dhabi, UAE, 2014
2. The role of technology in managing transportation risks, Gulf Traffic Conference, 2012, Dubai, UAE
3. The role of knowledge management in reducing risks in organizational setting, Gulf Traffic Conference, 2013, Dubai, UAE
4. Developing road safety management system; Abu Dhabi experience, International road safety conference hosted by Abu Dhabi Police (2012), Abu Dhabi, UAE
5. Developing at work transport risk education campaign guide: Abu Dhabi Emirate case, UN Road Safety conference hosted by Abu Dhabi Municipality, 2011. Abu Dhabi, UAE
6. The role of technology in reducing occupational transport hazards in high risk industries. IOSH Middle East Conference, 2010, Abu Dhabi, UAE
7. Al Kurdi, O. (2009). Managing transport hazards through safety management system; case study, Abu Dhabi International Petroleum Exhibition Conference (ADIPEC), 2009. Abu Dhabi, UAE

References

1. Dr Nabeel Sawalha
   Head of management and business department
   Gulf University for Science and Technology
   Kuwait City, Kuwait
   sawalhan@gmail.com

2. Dr Ramzi El Haddedh
Associate Professor
Qatar University
Doha, Qatar
rhaddadeh@qu.edu.qa

3. Dr Andrew McIness
Head of integrated emergency management department
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